

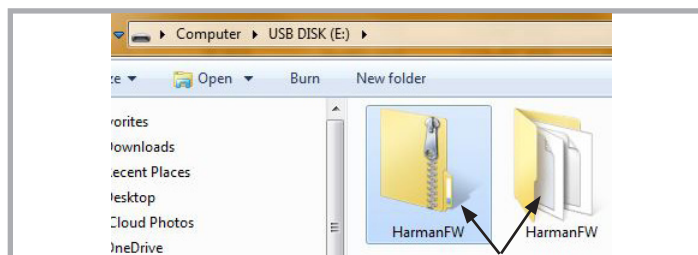
We recommend the stove be turned “OFF” and not burning to facilitate the Software Update.

### STEP 1



1. Insert the Harman USB Drive into your computer. Your USB may show up as any letter (such as E: or F:).
2. Click on “Open Folder” to view files.

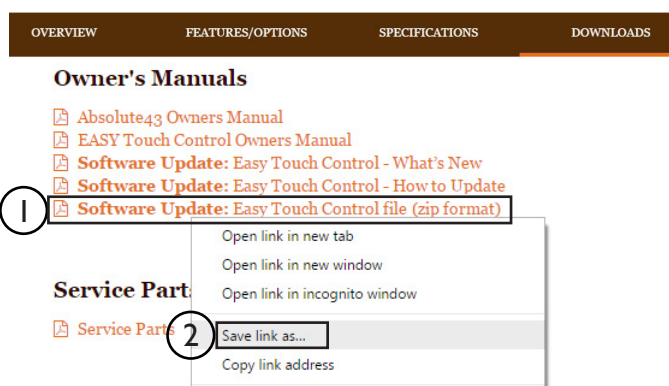
### STEP 2



Delete the HarmanFW Folder & HarmanFW Zip folder if they exist on the USB.

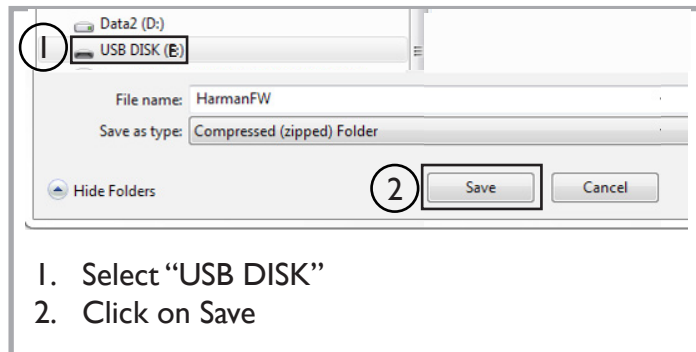
### STEP 3

Go to <http://www.harmanstoves.com/Products/Absolute43-Pellet-Stove.aspx?page=Downloads>



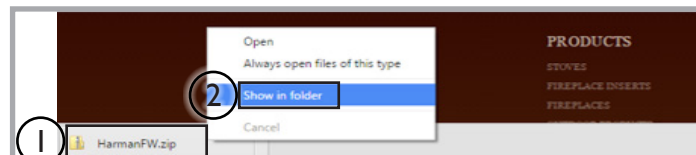
1. Right click on “Software Update...zip format”
2. In Google Chrome click on “Save link as...” or in Internet Explorer click on “Save target as...”

### STEP 4



1. Select “USB DISK”
2. Click on Save

### STEP 5



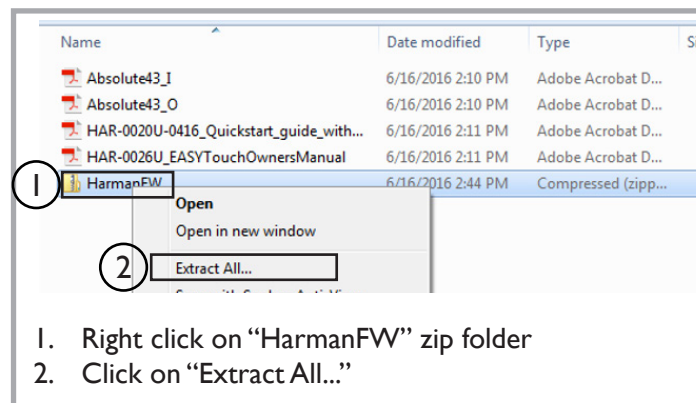
In Google Chrome:

1. Click on “HarmanFW.zip” in the bottom left corner
2. Click on “Show in Folder”.

In Internet Explorer:

1. Click on “Open Folder” (not shown)

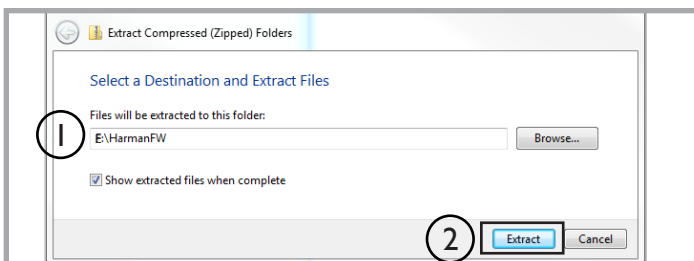
### STEP 6



1. Right click on “HarmanFW” zip folder
2. Click on “Extract All...”

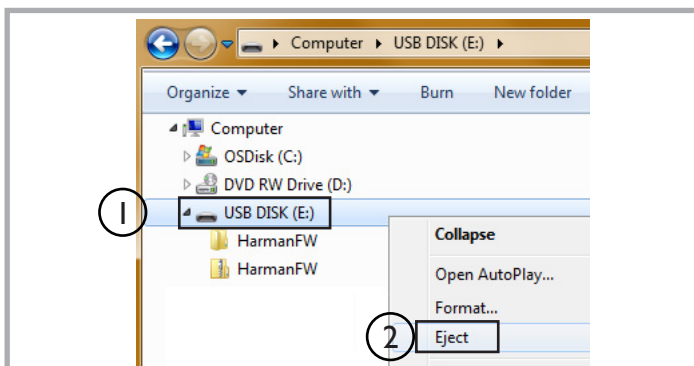
# Software Update Instructions, Continued

## STEP 7:



1. Be sure the folder name is HarmanFW without any extra numbers, or letters after it as shown above.
2. Click on "Extract". When it is complete the extracted folder will appear.

## STEP 8:



When Extract is complete:

1. Right click on the USB drive
2. Select Eject
3. After "Safe to Remove" message appears, remove USB from computer

## Notes:

- You can verify the software update by going to Diagnostics page 5/6 which should coincide with the revision number (Example: 16.02.02)
- Software updates may include added features, icons, or corrections
- Your settings and schedule (if set) will not be overridden during the software update process
- You can use any USB drive, however your Harman pellet stove was shipped with a Harman USB drive. The USB must use FAT or FAT32 file system or the files will not be recognized by the Touch Control.
- Call your Harman dealer if you need assistance

## Troubleshooting:

If the update fails, the touch display may go dark or have missing text/icons. This could happen if there is a faulty USB drive, power failure, or if the USB drive was removed too soon.

### To correct:

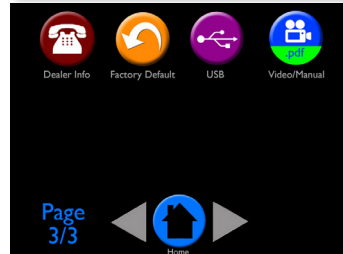
- On a new USB drive, download the software update from the Harman website.
- Unplug the stove from the power outlet.
- Insert the new USB drive.
- Plug the stove cord back into the power outlet. The software will update as explained in Step 10.

## STEP 9:

Place the USB in the programming port on the side of the EASY Touch Control.



Go to menu page 3/3 and press the USB icon.



On the USB screen, press the Firmware Update icon and select "Yes, You Are Sure" to load software update.



## STEP 10:

The EASY Touch Control will automatically upload the software update into the EASY Touch Control.

- The display will flash white for approximately one minute then yellow text will scroll on the screen for one minute.
- The Harman logo or Language Selection will appear when complete.
- Remove the USB drive from the EASY Touch Control.